

CBTS TECHNOLOGY SOLUTIONS LLC.
Nonresidence and Residence Service Agreement
Long Distance Telephone Services

Section 4 - Dedicated Offering

A. Service Description

1. Dedicated Long Distance Service is an interexchange service that consists of local access facilities that connect the customer premise with CBAD's point of presence and are "dedicated" to long distance traffic. The facilities are provided by CBAD through a lease agreement with a competitive access provider or a local exchange company.
2. The long distance, per minute rates and the monthly service fees associated with the local access facility are based on the customer's commitment to a specific contract term and monthly minimum.
3. Call detail will be available on the Care.anydistance.com website. The customer will be able to generate reports and payment history and to download bill records using this website.
4. Optional features are available to customers subscribing to Dedicated Long Distance Service.
 - a. PRI Data Channel - This feature provides a customer with the ability to transmit and receive multiple voice and data circuit switched calls simultaneously over a single facility.
 - b. 8XX Enhanced Routing - This feature provides the customer with the ability to route toll free numbers based on time of day, day of week and/or holiday schedule.
 - c. 8XX Point of Origination Routing - This feature allows toll free calls to be routed based on the callers automatic number identification (ANI).
 - d. 8XX Overflow - This feature allows toll free calls to overflow automatically to another dedicated or switched facility.
 - e. 8XX Dialed Number Identification Service (DNIS) - This feature delivers the toll free number that the caller dialed to the customer's line.
 - f. 8XX Directory Assistance listing - This feature allows a customer's name and toll free number to be listed in directory assistance.
 - g. Automatic Number Identification (ANI) Delivery - This feature provides the customer with the originating caller's ANI.
 - h. Account Codes - This feature provides the customer with the ability to track long distance usage by requiring a code to be entered before allowing a long distance call from the customers line to be completed. Account codes enable the customer to obtain call detail from the Company that is sorted and summarized based on the code entered by the callers.
 - i. Verified Account Codes - This type of account code allows a customer to specify the number of digits as well as the specific digits to be used prior to completion of a long distance call on the customer's line.
 - j. Non-verified Account Codes - This type of account code allows a customer to specify the number of digits to be used prior to completion of a long distance call. All codes within the specified number of digits will allow a long distance call to complete.

CBTS TECHNOLOGY SOLUTIONS LLC.
Nonresidence and Residence Service Agreement
Long Distance Telephone Services

Section 4 - Dedicated Offering

5. Monthly usage will be measured beginning with the second month after the customer's service activation date. If the customer's usage is less than the minimum commitment, the customer will pay to CBAD the difference between the minimum commitment and the actual usage. The following charges do not apply to the minimum commitment: switched voice, calling card, nonrecurring charges, feature charges, charges for dedicated access facilities, taxes, fees and other surcharges.
6. Rates contained in this Service Agreement apply to Customer's long distance service terminating in the continental United States.
7. Unless otherwise specified, for billing purposes, the minimum call duration for non-calling card outbound and inbound calls is thirty (30) seconds. In addition, unless otherwise specified usage is measured thereafter in six (6) second increments. All calls are rounded up to the nearest cent.
8. In the event of early termination of the contracted service, the subscriber shall pay CBAD a lump sum consisting of the following charges:
 - a. all unpaid charges for service previously rendered;
 - b. seventy-five (75%) of the minimum monthly commitment and monthly recurring charges multiplied by the number of months remaining in the term;
 - c. where CBAD provides the local access, one hundred percent (100%) of the local access fees multiplied by the number of months remaining in the contract;
 - d. a pro-rata payback of all fees that were waived.
9. Commission approval of the termination liability for Dedicated Long Distance Service contracts or arrangements is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.
10. Upon completion of the term payment plan the customer may renew their contract at the current rates found in the Service Agreement. If the customer does not renew their contract and does not elect to discontinue service, CBAD will furnish service to the customer **on a month-to-month basis** at the 1-year rates associated with a zero monthly minimum commitment.

CBTS TECHNOLOGY SOLUTIONS LLC.
Nonresidence and Residence Service Agreement
Long Distance Telephone Services

Section 4 - Dedicated Offering

B. Rates and Charges

1. Usage - Per Minute Rates (Inbound and Outbound)

Minimum Monthly Commitment	1 Year Term	2 Year Term	3 Year Term
\$0	\$.029	\$.028	\$.0275
\$1000	\$.027	\$.026	\$.024
\$2500	\$.025	\$.024	\$.022
\$5000	\$.0225	\$.021	\$.0199
\$10000	Note	Note	Note

Note: The per minute rates associated with requests for monthly commitments of \$10,000 or more will be handled on an individual case basis.

2. Local Access Facility - Monthly Rates

Minimum Monthly Commitment	Within Cincinnati Bell Telephone (CBT) Operating Area	Outside CBT's Territory
\$0	\$240 \$5.64/mile	Competitive Access Provider Quote
\$1000	\$250	" " "
\$2500	\$250	" " "
\$5000	\$250	" " "
\$10000	\$250	" " "

3. Optional Feature – Monthly and Setup Rates

Feature	Monthly	Set-Up
PRI Data Channel (Note)	\$300	\$500
Standard Toll Free Number	\$7.50	\$2.50
8XX Enhanced Routing	\$50	\$25
8XX Point of Origination	\$50	\$25
8XX Overflow	\$50	\$50
8XX DNIS	-	\$350
8XX DA Listing	\$25	\$25
ANI Delivery	\$25	\$25
Verified Account Codes	\$10	\$25
Non-verified Account Codes	\$10	\$25
Trunk Group Changes	-	\$20

Note: Only available where CBT provides the local access facility.